

MOHAMAD FAWAZ

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PROFILE

Experienced executive with an excellent track record in cost control, efficiency improvements and staff leadership. Strong background in quality assurance engineering, business process re-engineering, quality management systems, environmental management systems, occupational health & safety, International Ship & Port Facility Security Code (ISPS) as well as food safety. Expertise covers the ISO 9000, ISO 14000, BS 18001, HACCP, ISPS, BS7799 and QS-9000. Highly effective negotiator, skilled in dealing with both government and industry. Experienced in the international marketplace. Experienced in real estate, project management and construction projects. Strong background in system and facility assessment related to all type of management systems including the ISPS. Experienced lecturer and trainer.

Conducted many ports Management System Assessment as well as assessed a big Ship Building company in Canada.

LANGUAGES

English, French, Arabic (spoken and written).

EXPERIENCE

April/97- present

General Manager, United Management Bureau/ Quality Management Institute (QMI), Beirut.

Responsible for Managing the QMI registration/certification and training services in the Arab world with the head quarter in Beirut, Lebanon.

Responsible for the Health and Safety Committee dealing with risks resulting from traveling and visiting different types of companies as part of our training and auditing work.

Establish access to different regulations related to hazards and risks encountered by frequent travelers and set procedures to deal with those risks.

Conduct process gap analysis, processes assessment & evaluation and define improvements and re-engineering

Management System assessment

Conducted facility assessment and management system assessment for different types of organizations including ports facilities.

May/94-March/97.

Manager, Quality Systems Division

Canadian General Standards Board, Ottawa.

Responsible for managing the Quality Systems Division, consisting of 5 professionals, 3 support staff and 25 contract professionals. Establish and control divisional budget and revenues as well as forecasting revenues.

- > Responsible for managing the Quality Systems Division, which serves as registrar of quality management systems and environmental management systems according to the ISO 9000 and ISO 14000 Series; key duties include maintaining accreditation as a registrar under the requirements of the Standards Council of Canada.
- > Respond to government procurement authorities by developing policies/procedures and managing the implementation of the registration/quality assessment program aimed at establishing partnerships between government and private sector concerns in support of procurement/supply objectives.
- > Direct and participate in the conduct of supplier audits to evaluate their management process, to review results of audits carried out as part of CGSB's ISO 9000 registration program, to identify inefficiencies, and to advise manufacturers/suppliers on the resolution of problems to ensure continuing adherence to requirements concerning authorized use of the CSGB certification logo.
- > Provide expert advice to other government departments, agencies and the private sector on the application of programs and procedures such as those developed for international use (i.e., ISO).

- > Participate in meetings and on committees, as a member of national and international standards organizations, to represent Canadian/Departmental interests in the establishment of agreements concerning the application and recognition of the registration program and services, including the training and certification of CGSB certified assessors to support registration of major supply companies.
- > Deliver presentations, seminars and training courses and actively market ISO 9000, ISO 14000 and QS-9000 registration.
- > Chairman of the Auditors Certification Panel, a program operated by CGSB to certify auditors; active member of the ISO/TC176 Committee, mainly the Interpretation Task Force.
- > Develop guidelines for the interpretation of ISO 9001, 9002 and 9003 (1994 version) and guidelines for ISO 14000 assessment.

EXPERIENCE

Program Officer

Sept/91-May/94

Canadian General Standards Board, Ottawa

Responsible for managing Qualification and Certification programs:

- > Coordinate and conduct corporate application reviews; responsibilities include chairing committees to verify test results submitted by applicants as well as personally coordinating and conducting assessments of quality systems as Registered Lead Auditor.
- > Work extensively with the ISO 9000 Series, including development, implementation and auditing of quality systems, policies and procedures to comply with the ISO 9000 Series as part of the CGSB Quality Registration Program.
- > Conduct marketing/information presentations to Canadian and foreign manufacturers, suppliers and contractors on the CGSB.
- > Advise and evaluate in-house and contract auditors in regard to interpretation and application of CSGB and international standards.
- > Train in-house officers in regard to interpretation of CGSB qualifications and certification listing programs.

OH&S Management System:

- Participated in the orientation sessions to Canadian Occupational Health & Safety ACT.
- Familiarization with travel safety procedures & insurance.
- Training on fire system preparedness and evacuation process.

General Manager

1985-June 1991

United Logging Corp. & Omnicom Fisheries Inc. Monrovia, Liberia

Responsible for profitable and environmentally sustainable operation of these two companies, which together employ some 1000 personnel; in addition, directly responsible for large-scale electrical systems. Particular attention was paid to United Logging, the larger of the two businesses with a total of 12 mills and 3 major forestry sites in Liberia as well as the fish processing plant.

Identify Hazards & Risk assessment for both operations

Management (United Logging)

- > Developed and implemented annual operational plans and objectives, achieving outstanding efficiency and a healthy profit in a competitive and regulated industry.
- > Created, implemented and evaluated standards, procedures and instructions - including internal audit programs - for quality control and quality assurance.
- > Led the corporate senior management team including Controller, Personnel Director, Financial Manager and Purchasing Manager; in addition, oversaw and advised Resident and Personnel Managers in the field.
- > Planned, recruited, trained/developed and evaluated Managers and closely monitored personnel planning and administration throughout the company.

- > Conducted on-going market analysis, personally carried out extensive sales and marketing in West Africa, and negotiated contracts with buyers from Europe.
- > Consulted with legal counsel on governmental regulatory, contractual and other matters.
- > Fostered positive working relationships and negotiated with government officials on permit, taxation and other issues.
- > Negotiated with port authorities and shipping line officials as well as managing our port facility office, warehouse and other storage area.
- > Prepared and reviewed financial status of the companies including, Financial Balance Sheets, Financial Reports, Budget Forecasting.

EXPERIENCE

General Manager -continued

*United Logging Corp. & Omnicom Fisheries Inc. Monrovia, Liberia
Management (United Logging) - continued*

Major initiative was to introduce a new emphasis on business procedures, control systems and accountability, thereby significantly reducing wastage and improving profits; as well, computerized the entire operation including the company's massive inventory.

Management (Omnicom Fisheries)

Successfully maintained efficiency and profit of this firm specializing in the importation, processing and wholesaling of fish throughout West Africa, with a number of additional retail outlets in the country. Responsibilities ranged from annual negotiation and regular liaison with major Spanish distributor to budget control, staff management, and overseeing processing, warehousing and delivery operations.

Electrical Engineering (United Logging & Omnicom)

Managed the operation and maintenance of electrical systems powering United Logging's sawmills and other mechanical operations as well as the fish processing plant and cooling systems for Omnicom's cold rooms. Electrical systems for the two companies were powered by field generators. Key initiative was to upgrade all electrical systems, increasing reliability and ultimately reducing operating costs.

Environmental Management

Controlled forest harvesting in keeping with the strict standards of reforestation and other European regulations regarding forest management and sustainable development (successfully audited by the Green movement).

OH & S Management System:

Identify Hazards related to work in the forestry & fishery industries

Established a safety committee composed of top management and all department in the company, such as forest surveyors, Sawmill employees, Plymill employees, Loggers and Hallers as well as fishermen.

Physical, chemical, as well as Biological Hazards were identified for the operation in line with the government regulations (Labour ministry) related to the forest industry, and international regulations related to fishing industry.

Risks were identified and assessed and dealt with accordingly.

Strict fire systems were installed with company in line with insurance companies rules and regulations.

Infrastructure to deal with Health & Safety Risks included among others resident doctors & nurses in the forest camp, personal protective equipment "PPE"; emergency preparedness and evacuation procedure, Drill training and testing.

**ADDITIONAL
EXPERIENCE**

Professor and Power & Control Engineer
High Technical Institution of Amilieh, Beirut

1983-1985

Researched, developed and instructed Control System courses as well as managing the Electrical Machine Laboratory.

1982

Electrical Engineer
Les Entreprises S. Chouninard, Lasalle, Quebec

Responsible for general maintenance, upgrading of mechanical and electrical control systems, energy conservation and energy recycling, and expansion of the computerized maintenance programs.

1989-1994

Fawaz International Commerce, Ottawa, Canada

Owner and manager of a real estate company in the capital region of Canada. Trading, managing and construction of real estate projects such as house, buildings, land, stores etc.

EDUCATION

1982

Graduate Diploma in Electrical Engineering
Ecole Polytechnique de Montreal

1981

B.Sc. (Electrical Engineering)
Laval University

CERTIFICATION

Registered Lead Auditor for ISO 14001 (CEAA).

Registered Lead Auditor of Quality Systems, Canadian General Standards Board

Registered Lead Auditor of Quality Systems, The Institute of Quality Assurance, IRCA (UK)

Eligible for the IATCA Senior Auditor Level

Registered Lead Auditor for QS-9000

Registered Lead Auditor for OH&S "18001" – Occupational Health & Safety Mgt. System

Registered Lead Auditor for Food Safety (HACCP) by QMI

Registered Lead Auditor for Food Safety (HACCP) by TNO

ADDITIONAL COURSES

January 22-23, 2004	Information Security Management System (BS-7799 and ISO 17799) (KEMA, Holland)
November 2003	LAA Management system training (LAA, USA)
February 27 & 28, 2003	<i>The Balanced Scorecard, (American University of Beirut, AUB)</i>
February 18&19, 2003	<i>Conflict Resolution & Advanced Negotiation Skills, AUB</i>
October 15-17, 2002	<i>Food Safety Lead Auditor Training Course by QMI Canada</i>
October 7-11, 2002	<i>Management 2: The advanced management course for executive, York University</i>
August 20 - 24, 2001	<i>Successfully passed the OH & S Lead Auditor Training Course by QMI Canada</i>
June 21, 2001	<i>ISO 9001:2000 Transition Course by QMI Canada</i>
December 11&12, 2000	<i>ISO/FDIS 9001:2000 Transition Course by QMI Canada</i>
December 03, 1999	<i>Successfully completed the QS-9000 re-certification program, Automotive Sector-specific requirements for QS-9000 for QS-9000 assessments</i>
November 12, 1999	<i>Plexus – Implementing Failure Mode and Effects Analysis for QS-9000 and TE Suppliers Class</i>
November 10&11, 1999	<i>Plexus – Implementing QS-9000 Quality Planning – APQP, Control Plan and PPAP Class</i>
November 09, 1999	<i>Plexus – Implementing Statistical Process Control for QS-9000 and TE Suppliers Class</i>
November 08, 1999	<i>Plexus – Implementing Measurement System for QS-9000 and TE Suppliers Class</i>
Nov. 4-8, 1996	<i>Successfully passed the ISO 14001 Lead Auditor course by SGS Canada.</i>
Sept. 26-27, 1996	<i>ISO 14001 & 14004, basics, concepts and implementation (Standard Council of Canada).</i>
September 10, 1996	<i>Advanced EMS Auditing Course for Quality and Environmental Professionals.</i>
June 13-14, 1996	<i>Successfully Managing People, Executive course, York University</i>
May 14, 1996	<i>Environmental Site Assessment (BY NOTRA ENVIRONMENTAL SERVICES INCORPORATED).</i>
March 27-29, 1996	<i>Environmental Performance Index: Effective Business Tool, or Just Playing with Numbers! By Northern Telecom, Canada.</i>
Feb 27-29, 1996	<i>Successfully passed the QS-9000 course given by the AIAG</i>
Jan 15-19, 1996	<i>Cost-Benefit Analysis and Risk Analysis (Government of Canada)</i>
Oct. 05, 1994	<i>Revision of ISO 9000 Course organized by BSI International</i>
Oct. 04, 1994	<i>Quality Systems Certification Course organized by BSI International</i>
Dec 6-10, 1993	<i>Successfully passed the Ticket Lead Auditor Course for audits of software companies to ISO 9000, Gilbert Europe.</i>
May 3-7, 1993	<i>Successfully passed the ISO 9000 Lead Auditor Course, By Water plc.</i>
May 1993	<i>Successfully completed the Quality Assurance Auditing, By Water plc.</i>
Nov 18-20, 1992	<i>Introduction to Financial Analysis, Supply and Services Canada.</i>
Sept-Dec, 1992	<i>Business Administration course, Carleton University (graduated with Honours).</i>
Jan 6-8, 1993	<i>Negotiating Skills, Public Service Commission.(Government of Canada)</i>

CITIZENSHIP Canadian

REFERENCES Available on request
